



Mike Beebe
Governor

State of Arkansas

ARKANSAS STATE POLICE

1 State Police Plaza Drive Little Rock, Arkansas 72209-4822 www.asp.arkansas.gov

"SERVING WITH PRIDE AND DISTINCTION SINCE 1935"



JR Howard
Director

Used Motor Vehicle Dealer Licensing Section Consumer Complaint

(Mail this form and all supporting documents to: Arkansas State Police, #1 State Police Plaza Dr., Little Rock, AR 72209)

1) YOUR INFORMATION: Name (Please Print Clearly): _____

Home Address: _____

City: _____ State: _____ Zip: _____

Cell/Home Phone: (____) _____ Day Phone: (____) _____

Email Address: _____ Fax # (____) _____

How do you want us to contact you? ☐ Home Phone ☐ Business Phone ☐ Cell Phone ☐ FAX _____

2) Business Name of Dealer: _____

Names of person(s) you spoke to: _____

Business Address: _____ City: _____ Zip _____

Business Phone#: (____) _____ (Please enclosed a written statement with this complaint)

Is this the same address where you first saw the vehicle? ☐ Yes ☐ No

If not, where did you first see vehicle? _____

3) Description of vehicle: Did you buy this vehicle new or used? ☐ New ☐ Used Year Model: _____

(If you selected NEW VEHICLE please stop here and contact Arkansas Motor Vehicle Commission office at (501) 682-1428)

Make: _____ Body Style _____ Color: _____

How many paper Tags did you receive? _____ VIN #: _____

Paper tag number(s)? _____ Have you purchased your Arkansas plates? ☐ Yes ☐ No

4) Internet Sale: Name of website vehicle displayed on? ☐ EBay ☐ Auto Trader ☐ Dealer Site ☐ Other

5) Sale/Lease Information: Was this a lease? ☐ Yes ☐ No / Date of sale: _____ Sales Price: _____

Did you sign a conditional contract (AS- IS) subject to financing being found? ☐ Yes ☐ No

Did you pay Cash? ☐ Yes ☐ No Did you finance with the dealer? ☐ Yes ☐ No

Did you receive a copy of the sales contract and all other documents you signed? ☐ Yes ☐ No

Did you receive a copy of the Buyers Guide? ☐ Yes ☐ No

Did you buy an Extended Warranty? ☐ Yes ☐ No

Did you sign a power of attorney to the dealer? ☐ Yes ☐ NO

6) Trade-In Vehicle: Did you trade in a vehicle? ☐ Yes ☐ No Was there money owned on your trade? ☐ Yes ☐ NO

Did you give dealer the title on your trade-In vehicle? ☐ Yes ☐ No VIN# _____